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Apple: PC iTunes users should wait on Vista

Apple is warning that PC users who upgrade to Windows Vista, released this week, may experience compatibility issues with its iTunes software and recommends users <u>wait to upgrade</u>. In a support document updated Thursday, the company warned that its digital music software has some issues with Vista, noting that songs purchased from the <u>iTunes music store</u> may not play. In addition, it said that contacts and calendar entries will not sync to customers' iPods and that customers could corrupt their iPod unless they eject it from Windows using iTunes. The company has already posted an <u>iTunes</u> Repair Tool for Vista that allows users to play songs purchased from iTunes, but said that it plans to release an updated version of iTunes "in the next few weeks" to address some of the compatibility issues.

Specifically, Apple said that iPod models with the "Enable Disk Use" option turned off may be unable to update or restore <u>iPod software</u>, and make changes to iPod settings. Also users with iPod models configured to Auto Sync and have the "Enable Disk Use" option turned off may have to eject the disk/iPod and reconnect it to resync.

Apple, however, has a few workarounds for those who wish to upgrade. On its support pages, Apple outlines how customers can avoid some of the problems when upgrading to the latest Windows software. Apple recommends <u>deauthorizing all computers</u>, <u>enabling Disk Use</u> on all iPod models, <u>uninstalling iTunes</u>, and a clean install of Windows Vista ("Highly recommended", but not required). Users can then reinstall iTunes and re-authorize their computer. Users still experiencing problems are directed to the <u>iTunes Repair Tool for Vista 1.0</u>